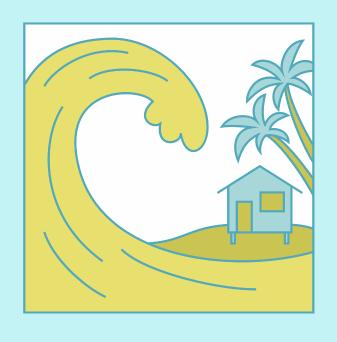


## DOLMEN INSURANCE & OMC CLAIMS SERVICE

Exclusive '1800' number 1800 810 080

Immediate and specialised assistance for clients of Dolmen Insurance.









OMC Claims handle all aspects of a property claim, allowing you to focus on your core business. We support your policyholders and secure them the best possible settlement.

## Round-the-Clock Service

24/7/365 availability for continuous support.

> Prompt response times and expert triaging.

## Complimentary Initial Consultation

Initial call explaining **OMC** Claims service

OMC Claims manages claims below 'desktop' level without inspection.

No charge to the insured for claims below €2,500.



Although we can claims from occurring, we will take the right steps to ensure your policyholder has expert on their side to make the process pain free.

# Correspondence

#### dolmen@omcclaims.ie

Seamless and professional communication enhancing the claims process through effective email correspondence.

## Efficient Email OMC Claims Fee:

Where a client requires our full loss assessing service our fee is 10% of the final insurance settlement, subject to VAT.

#### Supporting Dolmen Clients:

Immediate response when referred, focusing on delivering the best outcome for the policyholder.

### Process

We forward client details to a dedicated Loss Assessor for a telephone discussion and inspection arrangement.

We can transfer the call immediately if the customer prefers dealing directly with their insurance company...

#### ▲ #OnYourSide







#### 1800 810 080

Immediate and specialised assistance for clients of Dolmen Insurance.









If you require our full loss assessing service our fee is 10% of the final insurance settlement, subject to VAT.

We do not charge you as a Dolmen Insurance client for claims below €2,500.

### Expertise and Experience

OMC Claims bring in-depth knowledge and experience in navigating the complexities of insurance claims.

We understand the fine print of insurance policies, ensuring that you receive fair and maximum compensation for your loss

#### Complimentary Initial Consultation

Our initial meeting is free and there is no pressure to commit.

Our team will guide you through our services, offering honest advice based on our expertise and track record of success.



Although we can not stop claims from occurring, we will take the right steps to ensure you have an expert on your side to make the claims process pain free.

#### Guidance and Support

We act as advocates for you, offering expert advice, answering questions, and alleviating concerns, which can be particularly valuable during stressful situations such as house fire or an escape of water

#### Conflict Resolution

In cases of disputes or disagreements with the insurance company we leverage our expertise in insurance claims and negotiation skills to resolve conflicts amicably and ensure that your interests are protected throughout the claims process.

# Handling

We handle the paperwork and communication with your insurance company, ensuring that all necessary steps are taken promptly and efficiently to speed up the settlement process.

#### Efficient Claim Thorough Damage Assessment

We inspect the property, assess damages, and provide detailed reports to substantiate the claim, helping to present a strong case to your insurance company.